

Montana Department of Public Health and Human Services PO Box 202951, Helena, Montana 59620-2951

1-877-543-7669

About Healthy Montana Kids



- Free or low-cost health coverage for Montana children and teens up to age 19
- Covers pre-existing conditions
- Covers the care Montana children need most:
 - Immunizations
 - Well-child checkups
 - Vision care
 - Dental care
 - Prescriptions

- Hospital stays
- Physicals
- Lab and x-ray services
- Ambulance services
- Mental health services

NOTE: Benefits for HMK and HMK *Plus* may vary. When in doubt, please verify whether the service you intend to provide is a covered benefit.

History of HMK



Initiative 155 (November, 2008) HMK Plan Act



HMK *Plus*

- --Formerly known as Children's Medicaid
- --Children 0-143% FPL
- --Children up to age 19
- --HMK *Plus* provider reimbursement rate
- --HMK Plus Benefits

<u> HMK</u>

- --Formerly known as CHIP
- --Children 144-261% FPL
- --Children up to age 19
- --HMK provider reimbursement rate
- --HMK Benefits

HMK Eligibility



 Effective April 1, 2014, HMK covers children whose families have incomes of above 143% through 261% of the Federal Poverty Level.

Family Size Max Monthly Income

-1 2,538

-2 3,421

- 3 **4**,304

-4 5,187

Topics Covered



Changes in HMK Benefits

- The HMK pharmacy benefit is administered through XEROX point of sale and matches the HMK *Plus* pharmacy benefit as of October 1, 2013.
- The HMK Extended Dental Benefit ended June 30, 2014.
- The HMK Dental Limits increased July 1, 2014.
- Telemedicine and enteral nutrition for other than metabolic disorders was added July 1, 2014.

Topics Covered



HMK Prospective Payment Updates

 There was a change October 1, 2013, in the way HMK reimburses clinics for vaccinations and administration fees.

Provider Record Standards

Chart elements examined in audits are discussed.

ID Number Change

• HMK will issue new health plan ID cards October 1, 2014.

HMK Pharmacy Benefit



- On October 1, 2013, the HMK Pharmacy benefit was aligned with the HMK Plus pharmacy benefit.
 - HMK Pharmacy benefits are now administered by XEROX.
 - HMK members have no copayments for pharmacy benefits.
 - A network pharmacy provider must be enrolled as a Montana Health Care Programs Provider.
 - Additional over the counter medications became a covered benefit on July 1, 2014.

Please see a more complete article in the Montana Health Care Programs *Claim Jumper* newsletter in the September 2013 issue.

http://medicaidprovider.hhs.mt.gov/pdf/claim_jumper/2013/cj0913.pdf

More information is available in the HMK Evidence of Coverage document at http://www.dphhs.mt.gov/hmk/evidenceofcoverage.shtml.

Contact Katie Hawkins, Montana Medicaid Pharmacy Program Officer, at 406-444-2738 for more information

HMK Medical Supplies Benefit



- There was a change in how HMK covers Medical Supplies.
 - Medical Supplies were included in the HMK Pharmacy benefit prior to October 1, 2013.
 - Blue Cross and Blue Shield of Montana (BCBSMT) still administers the Medical Supply benefit for HMK.
 - If a BCBSMT enrolled Pharmacy previously supplied medical supplies to HMK enrolled children, they must enroll as a Medical Supply provider with BCBSMT and bill for the supplies on a medical claim form.
 - BCBSMT will help providers to get properly enrolled so they can be reimbursed for Medical Supplies.

HMK Dental Benefit Changes



Effective July 1, 2014:

- The Dental Benefit Year changed to July 1 through June 30;
- The Extended Dental Benefit ended June 30, 2014;
- The new HMK Dental Benefit increased to \$1,900, which when reimbursed at the 85% reimbursement rate, will yield a maximum benefit to the dentist of \$1,615.00.

For more comprehensive list of Dental Program requirements contact XEROX Provider Relations, or contact Barbara Arnold, 406-444-7046, or Gail Moloney, 406-444-7045.

HMK New Benefits



- Effective July 1, 2014:
 - Telemedicine became an HMK benefit.
 - Enteral nutrition for any medically necessary conditions other than metabolic disorders has been added as a benefit.



- How should bills be submitted for clinic services provided in an Federally Qualified Health Center (FQHC) or Rural Health Clinic (RHC)?
 - Bill all services performed on or after October 1, 2010, on a UB-04.
 - Active revenue codes for HMK are 512 (Dental), 521 (Clinic Medical), 636 (vaccines), 771 (vaccine administration), and 900 (Mental Health).
 - Use the Electronic Payer ID you use for standard Medicaid claims.
 - Use your facility NPI number rather than the provider NPI number.
 - Send bills to XEROX, P.O. Box 8000, Helena, MT 59604 or bill XEROX electronically.



- Effective October 1, 2013, claims from FQHCs and RHCs for vaccines and administration fees (if eligible) provided to HMK members are now paid in the following manner:
 - HMK vaccine claims should be billed in conjunction with FQHC and RHC office visit claims on a UB-04.
 - Vaccine CPT codes should be listed on a separate line using revenue code 636.
 - Vaccine administration fees should be billed on a line using revenue code 771.
 - When billed in conjunction with an office visit, administration fees will bundle and pay at zero.



- Example A: Mary is an enrolled HMK member and the only service she receives is a vaccination from a nurse at a FQHC. The vaccine and administration fee are billed to Xerox on a UB-04. The provider will be reimbursed for both vaccines and administration fees but not the PPS visit fee.
- Example B: Tony is an enrolled HMK member and during a RHC office visit for a well-child check-up with a mid-level provider, he also receives a vaccination. The office visit and vaccinations are billed to XEROX on a UB-04 and reimbursed through the PPS. Only the vaccine and office visit are reimbursed as the administration fees bundle into the PPS visit fee.



- Are dental services subject to the program limits?
 - Yes.

To prevent denials, submit separate dental, mental health and medical claims if the services are provided on the same day.



- How are bills submitted for hospital services provided at or billed through an FQHC or RHC?
 - HMK services provided in a hospital are billed to Blue Cross and Blue Shield of Montana (BCBSMT) on a medical claim form.
 - Only clinic services are eligible for PPS payments.
 - Copays do apply for hospital services.



- The following services are included in your PPS rate per the Medicaid FQHC and RHC manual, section 2.2
 - Drugs other than vaccines administered in the office
 - Laboratory tests performed in the clinic
 - X-rays and Sonograms
 - Blood draws
 - Office administered medications other than vaccinations



Please contact XEROX Provider Relations with questions. Also contact, Shaunda Hildebrand, Hospital Services Supervisor, 444-4587, with RHC-related questions and John Hein, FQHC Program Officer, 444-4349, with FQHC-related questions.

New HMK Benefits



- HMK added these benefits July 1, 2014:
 - Reimbursement for enteral formula for medically necessary treatment of conditions other than inborn errors of metabolism.
 - Telemedicine.

HMK Billing



- Claims for most services must be submitted to Blue Cross and Blue Shield of Montana (BCBSMT), P.O. Box 7982 Helena MT 59604. BCBSMT can be contacted by phone at 800-447-7828.
- Details about the services HMK covers can be found in the HMK Evidence of Coverage found on HMK's website www.hmk.mt.gov.

HMK Billing



- Claims for HMK dental and vision services, pharmacy, Federally Qualified Health Centers, and Rural Health Clinic services, and Community Based Psychiatric Rehabilitation and Support services are billed to XEROX.
- Claims may be submitted electronically or mailed to Claims Processing, P.O. Box 8000, Helena, MT, 59604.
- Questions should be directed to XEROX Provider Relations at 800-624-3958.

Proper Charting in the Electronic Age



- Service time frames must be documented in the chart to support the billing of units or higher levels of care.
- Chart elements requiring signature must be signed.

Where Do I Get Help?



- Contact BCBSMT for HMK prior approval of services, available services, facility placement, and eligibility 800-447-7828.
- Contact XEROX for questions about HMK dental services, vision services, pharmacy, FQHC and RHC services, and Community Based Psychiatric Rehabilitation Services 800-624-3958.

Where Do I Get Help?



- Contact the following DPHHS staff:
 - Pat Dawes, BCBSMT Contract Management (444-0904).
 - Liz LeLacheur (444-6002) and Michael Mahoney,
 HMK Program Officers.
 - Barbara Arnold (444-7046) or Gail Moloney (444-7045), HMK Dental and Vision.
 - Shaunda Hildebrand (444-4587) and John Hein (444-4349) for RHC and FQHC questions.